



PAYMENTS

ROLES & RESPONSIBILITIES: ATM IMPLEMENTATION

As your managed services provider, Synergent assumes many responsibilities in maintaining the communications and transaction processing functions of your ATM terminal. Purchase and site preparation are the responsibility of your credit union, but our in-house experts are available to provide guidance if needed. We are here to help!

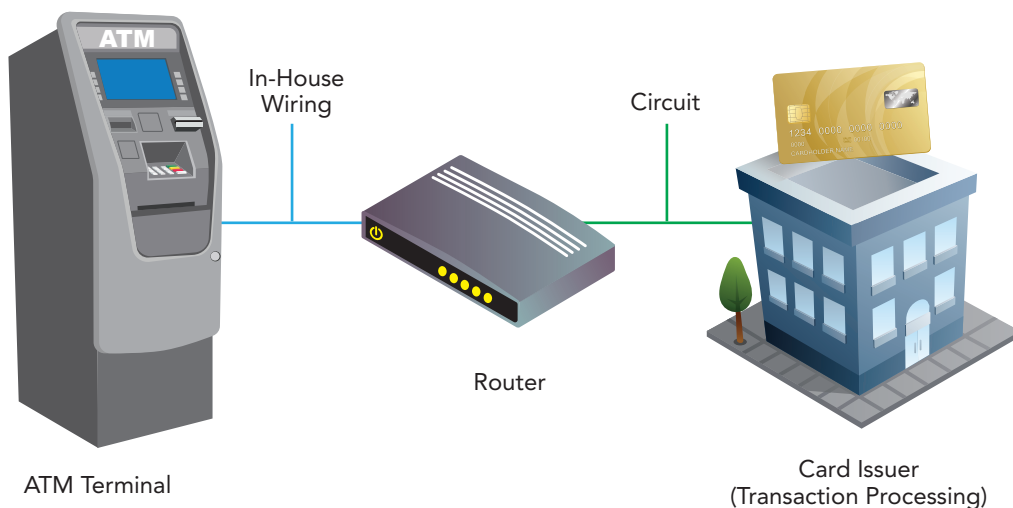
CREDIT UNION RESPONSIBILITIES:

- Device Purchase
- Site Preparation
 - Kiosk
 - In-house Wiring
 - Cash Replenishment
 - Hardware Maintenance
 - Terminal Balancing
 - Network Participation
 - Device Regulatory Compliance

SYNERGENT RESPONSIBILITIES:

- Communications
 - Router Maintenance
 - Circuit Maintenance
- Transaction Processing
 - Network implementation
 - Database Maintenance
 - Transaction Processing
 - Communication Monitoring
 - Report Distribution
 - Transaction Processing Compliance

ATM TERMINAL TO CARD ISSUER COMMUNICATION



Synergent's mission is to help credit unions succeed and improve the financial lives of their members.

As a managed services provider, our unique strength is the ability to strategically integrate services to develop a customized suite of product offerings, delivered through a single source. Credit unions partner with Synergent for services that include hosted Jack Henry™ Symitar® core processing, marketing, technology, and payments solutions.

PAYMENTS

- ATM/Debit Card Processing
- Mobile Banking
- Tokenization and EMV
- Shared Branching

FOR MORE INFORMATION

Contact your Account Relationship Manager.

800.341.0180

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