



TECHNOLOGY



Your team fills a range of functions to best serve your members. Increase the flexibility of completing cash transactions and take cash dispensing beyond the teller stand with CFM's Remote Transaction Assist (RTA), a cash automation solution that allows transactions to be completed by staff across the credit union in concert with any RTA cash device in the branch. This product is an industry first in that it is designed to integrate completely with the Jack Henry™ Symitar® core processing solution.

HOW IT WORKS

Whether an MSR, loan officer, or other staff member, RTA allows remote workstations within your branch to complete cash requests from devices not hardwired to the workstation. These near-real-time cash transactions are queued from the workstation (which could range from a desktop computer to a tablet), then completed at the dispenser or recycler using pin-pad authentication. The Cash Automation module in Symitar logs all communications between Symitar, CFMS4, and the cash device. Transactions are posted in near-real-time, and fleet analytics and enterprise-based reporting are easily accessible.

ONE-OF-A-KIND

There are multiple cash automation systems in the marketplace, but this is the only one that is fully-integrated with the Jack Henry Symitar core processing platform. The CFMS4 application server from CFM integrates seamlessly with the Cash Automation module in Symitar. This enterprise solution provides flexibility in selecting the dispenser and recycler hardware that best fits the needs of your credit union.

BENEFITS OF RTA

- Flexibility in selecting cash dispenser and recycler hardware
- Increased balancing speed and transaction efficiency
- Reduced errors
- Improved cash inventory
- Near-real-time and historical data for cash flow and device usage
- Greater range of staff access

Remote Transaction Assist is a cash automation solution that allows staff to queue cash transactions from any location within the credit union, then complete the transaction at the dispenser or recycler using pin-pad authentication.

- Saves Time
- Supports Remote Workstations
- Improves Member Service
- Integrates Seamlessly with Symitar