

Hope for the best – but prepare for the worst. Does your credit union have a plan in place in the event of a disaster? In the event of catastrophic loss, security, data recovery, and, most importantly, peace of mind, are priceless. Partner with Synergent today to get your credit union's business continuity planning in place!

COLLABORATIVE, SUBJECT MATTER EXPERT (SME) LED PLANNING PROCESS

Business continuity is the practice of asking "What if...?", then making plans and preparations accordingly. Synergent offers SME-facilitated and supported business continuity planning services to participating credit unions for the creation, maintenance, and testing of robust business continuity plans. The collaborative nature of the process develops confidence, buy-in, and ownership of the completed documentation, and enhances credit union preparedness.

USER-FRIENDLY TOOLS

The RecoveryPro Business Continuity Planning tool, along with supporting templates, libraries, and documentation deliver a user-friendly vehicle for the collection, assembly, and presentation of your Business Continuity Program components. Synergent supports your team throughout the process and all these resources are included at no additional cost to Synergent BCP program participants.

PLAN DEVELOPMENT PROCESS

The plan development process involves your credit union team and a Synergent facilitator. It can take place over a three-day onsite visit or be spread out over a longer period of time through a series of remote workshops representing approximately three full days of effort. At the end of these sessions, most credit unions will have a completed Business Impact Analysis, Business Continuity Plan, Risk Assessment, and Incident Management Plan in hand, and the credit union team will have participated in an orientation/walkthrough of the completed documentation and tabletop exercises featuring facility, systems, people, and data compromise event scenarios.

VALIDATION AND MAINTENANCE

Ongoing access to the RecoveryPro Business Continuity Planning tool, content updates, enhancements, and annual plan maintenance are included with the base program cost, along with annual orientation/walkthrough and tabletop exercises with credit union staff.

AUDIT FRIENDLY (AND AUDIT SUPPORT)

Auditor response to the program and the documentation has been extremely favorable and as regulatory areas of focus shift from year to year, auditor feedback from participating credit unions is incorporated into RecoveryPro and shared within the credit union user community.

Synergent supports credit unions with business continuity plans and procedures to assist in the event of a disaster.

"Bill helped us put our BCP program together, which has been invaluable. The time saved, the detail, and output we receive will help us in any type of situation that may come up. It not only satisfied us beyond our expectations, it was well received by our examiners."

~ **Tiffany Stewart**
President/CEO
Sabattus Regional CU

FOR MORE INFORMATION

Contact your Account Relationship Manager.

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